SILVERLININGS

JULY - SEPTEMBER 2020



FOLL OUT OF TO THE SERIES

HYDRAULIC EXCAVATOR





MESSAGE FROM THE MANAGING DIRECTOR

Dear Colleagues,

The first half of this year has been really challenging due to the COVID-19 pandemic.

We have been deeply concerned about the health and safety of our employees and their families.

Fortunately for us we have been relatively less impacted due to the timely precautionary measures taken. I wish for the speedy recovery of all our employees and their family members who have been infected with the Corona virus and request everyone to take maximum precautions to ensure that the spread is contained.

On the business front, you all are aware that the GDP in Q1 has been impacted severely and has contracted by 23%. Our Industry, in Q1 has declined by 50%. We are, however, seeing a gradual improvement in the market from July'20 onwards and expect that we will see a better market demand scenario in the second half of the year. While having an optimistic view of the year, we must tread with caution as the expert view of the economy predicts the contraction of the GDP by about 10-15% in the current financial year.

The highlights of the quarter were:

- The line off ceremony and launch of the new mini hydraulic excavator ZAXIS 23 U.
- The launch of our Used Equipment website www.usedequipment.tatahitachi.co.in
- The roll out of the 1000th ZAXIS 370LCH GI series excavator and the 500th ZAXIS 470H GI series excavator, from the Kharagpur plant.

We also won accolades at various industry forums – a moment of pride for our organization.

Going forward, we believe that the COVID 19 pandemic impact would come down, and we will see a recovery in economy and in turn expect that business will start showing growth. I urge you to gear up to encash this growth potential and put in our best efforts to maximize our business.

At the end, I would like you all to take care of your health and safety and my best wishes to you and your family members for the festive season. Please do celebrate with caution and stay safe.

Sandeep Singh Managing Director

HIGHLIGHTS

The pandemic still rages - forcing us to adhere to the 'new normal' norms of doing business. To think out of the box and ensure that business continues as usual. The quarter saw us achieving three important milestones. The first was the line off ceremony of our new mini hydraulic excavator - ZAXIS 23U - at the Dharwad plant. The second was the rollout of the 1000th ZAXIS 370LCH GI series excavator from the Kharagpur plant. The third was the rollout of

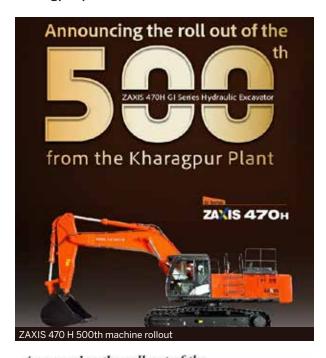
also from the Kharagpur plant. We launched

www.usedequipment.tatahitachi.co.in

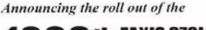
a certified used equipment program facilitating
Buying, Selling or Exchanging used equipment
of any brand. We celebrated the second
anniversary of the launch of Shinrai - our all

new, revolutionary backhoe loader.

the 500th ZAXIS 470H GI series excavator.



















ACCOLADES WON







The production downtime was well utilized by Kharagpur plant employees by participating in national level competitions. Organizations across the country participated and Tata Hitachi made a mark by being adjudged winner in various areas. All participants were felicitated by MD san.

The award winners were: Jayanta Karmakar,
Lakshmiah Chandra Sekharan, Arijit Ghosh,
Sanjay Singh, Bipul Paul, Jhantu Mahato who
emerged as Champions in the CII Clean and
Green contest: Narayan Pradhan and Aribam
Bangshilal Sharma who were 1st runners up in
the 37th Kaizen competition (Restorative
Category): Anoj Jones, Ajit Kumar and
Maninder Rawat who were winners
in CII Lean competition:

Aribam Bangshilal Sharma, Kumar
Sawrav and Pranay Kumar, who were adjudged
the best team for using analytical tools in
the CII 32nd Quality Circle National Finals:
Pragya Saxena and Santosh Satpathy who
were 2nd runners up in the MUDA category
in the CII - 3M competition.

Our congratulations to all of them and to those others who participated.

A great moment of pride for us to have a winner who is a part of the Tata Hitachi family. **Prajakta Sahoo - (daughter of Debasis Sahoo)** on a prize in the Tata Young Expressions (TYE) 2020 on the theme of 'Reimagine a perfect world'.



BRANCH NEWS

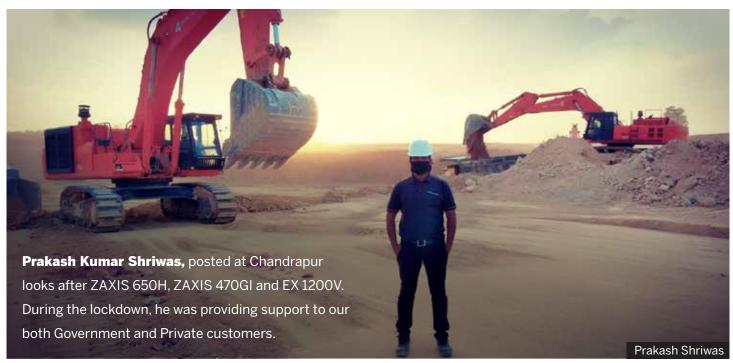




Team PSN-Cochin arranged a sendoff to the in cumbent BM Mr. Karthik Babu.
Mr. Surya Shankar-RCM S1 was given a sendoff in the Bangalore Regional office.
PSN Hubli Team celebrated the birthday of our KA customer.



COPING WITH THE NEW NORMAL





Our **Nagpur warehouse** resumed operations to serve our customers during lockdown. With an intent of building immunity for workmen as well as their families, steam inhalers were distributed at warehouse.



A COVID 19 awareness and safety mask distribution event was held at M/S Sushee Hitech Projects, Sri Rampur.

CUSTOMER FELICITATIONS





The PSN-Hubli team felicitated M/S Saravana stone crusher on purchasing **TL340H** and Mr. Prakash - MD of M/S Maruti consultancy and Mahindra & Mahindra Automobile dealer - for purchasing **EX 70 Super+**.

CUSTOMER MEETS



Our Udaipur branch held two adda meets and key handovers for **Shinrai** at Borunda, Jodhpur. A customer meet cum machine display for **TL 340H** was held at Bhuj and a second one at Asansol, West Bengal. A customer meet cum key handover for **EX215LC - SLR** was held at Nagpur.









DEALERSHIP ACTIVITIES

- Mr. Arvind Nesavi, PSN-Hubli was felicated for having been awarded the Best Sales Officer - Compact PSN Hubli declared in ADC 20-21.
- Mr. Sivakumar Sales manager, PSN Bangalore was felicitated for winning the Best Sales Manager in the ADC.
- PSN Kochi organized digital campaigns to stay connected with customers.
- **TIME Equipment** inaugurated their new office at Surajpur, Greater Noida.
- Machine handovers were organized by TIME.
- To stay connected with customers during the pandemic, TIME ran a lot of digital campaigns.
- Ramdev Earthmovers conducted demos for Shinrai.
- E S Infra handed over ZAXIS 220 at Indore.

 Door to door parts melas were conducted at

 Dhar, Indore. Virtual parts melas were also held and customers were provided with attractive schemes.

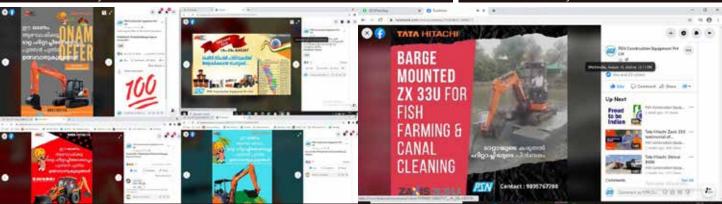
 A loan mela was held at Mansaur.

- Vedant Earthmovers celebrated being awarded the Best Dealership at ADC.
 Mr. Rahul Shorey handed over the best Hex Sales.
 Officer award (given to Mr. Pradeep Kumar) to Mr. Vivek Sarraf. Mr. Sumit Das of Vedant donated plasma (post recovery from Covid-19).
- An **Operator training** program was organized at Ramgragh (Jharkhand) in partnership with the Vedant team.
- RECON Technologies held demos for Shinrai at Hyderbad across various applications; for TL 340H at Mahabubnagar and Hyderabad and for EX 70 at Bhuvanagiri.
- Mitra Commercials and Automobiles LLP had a demo of Shinrai at Gopalpur, Asansol and Panagarh. A demo of TL 340H was carried out at Asansol too.
- TIME Equipment handed over Shinrai at Haldwani.

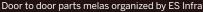














Hyderabad demo for Shinrai by RECON





Mr. Sumit Das donating plasma





















TL 340H demo









EMPLOYEE ENGAGEMENT



Regional fun evening for the Northern and Western regions: The event focused on lockdown experiences & a virtual talent display, not only from our employees but also their family members.

The employees also enjoyed a game of Housie as well as instant live talent show by fellow colleagues.

Quarterly get together: South 2 North and Central regions: The first of its kind quarterly get together for regional employees was organized on Microsoft Teams platform. The main objective behind the event was having a leadership connect with the regional employees amidst the pandemic scenario and bridging the communication gap with the regional employees. Business leaders like

Rahul Shorey, Amit Biswas, Santosh Gupta,



Koonan Justin George, Saurabh Akhuri

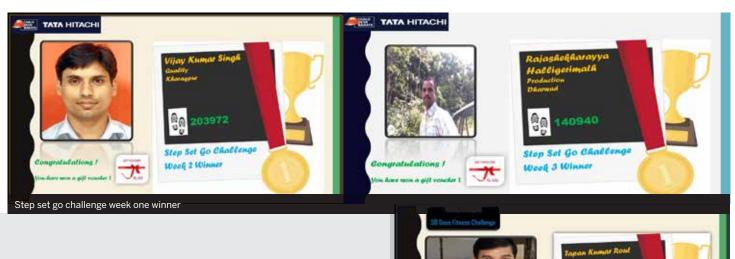
appraised the regional employees with the current business scenario. The event also highlighted birthdays and work anniversaries of the quarter and had a fun element included through some on the spot games for the employees.



Independence Day celebrations:

A three-day celebration for Independence Day included quizzes on Indian Independence and a virtual tour of India along with a Selfie contest. More than 150 employees participated across non-plant locations.

Step Set Go Chatteng



50 Days Fitness Challenge was rolled out with two activities - **Step Set Go Challenge**, focusing on the highest number of steps walked and the **Biggest Loser Challenge**, focusing on maximum weight lost.



A special three-day event was held on **Engineer's Day** for plant and non-plant locations. The events included Events included Share your story! - "Why I wanted to become an Engineer"; My Favourite Machine!

FINANCIER MEETS/LOAN MELAS







A Financier meet was held with ICICI at Faridabad. NEES held a virtual meet with HDFC at Silchar.

A loan mela for Shinrai was held at Mansaur.

INDUSTRY INTERFACE





- Mr. Sandeep Singh Chairman of CII Karnataka and Managing Director, Tata Hitachi gave the inaugural speech at the **16th India Innovation**Summit 2020 held under the aegis of CII.
- We participated in the first ever Digital Exhibition for Construction Equipment DiECE a CII EXCON initiative. The exhibition was inaugurated by Mr. Nitin Gadkari.

MACHINE DEMOS

Shinrai demos were held at Sagwara, Distt. Dungarpur (in partnership with TASS), at Putegaon
- Satara, Chouffula, Khor, Ashtapur, Wagholi,
Wadeboai, Bhivari - Pune, Ahmednagar, Gauriganj,
Amethi, two demos at Rai Bareilly. In partnership
with Ramdev Eathmovers, demos for Shinrai were

held at Nosar - Barmer, Sarnu

- Barmer, Marudi - Barmer, and Vishala - Barmer. PSN Kochi held demos for Shinrai too at various locations and PSN Bangalore at Mandya. A demo of Shinrai was held at Jim Corbet National Park and at Matasya Industrial area (Oriental Earthmovers).







































Shinrai demo at Asansol



Shinrai demo at Jim Corbet National Park



Shinrai demo at Panagargh







MACHINE HANDOVERS

Undaunted by the pandemic, business continued as usual for us. We handed over one **Shinrai** to **Porbandar** Nagarpalika, another at Bhavnagar in partnership with Progressive Motors, a third at Morbi. Shinrai was also handed over at Pune (two units), three machines at Ahmednagar, one each at Satara, Kolhapur, Kolar, Mandya and Bangalore. CAG Salem handed over two Shinrai machines. ZAXIS 140H was handed over to M/s Paul Contractor, EX 130 Super+ with rock breaker kit at Davangere, EX 70 Super+ at Chitradurga, Chikkodi and Vijapur, two ZAXIS 220 machines at Davangere, EX 215 Super+ SLR at Kochi, Shinrai and ZAXIS 220 at Omlur, EX 210 Super+ at Bangalore, ZAXIS 33U at Tumkur, EX 130 Super+ at Bangalore, EX 200 Super+ at Shantageri, Shinrai at Malappuram, Shinrai at Davangere, Shinrai at Gulbarga, ZAXIS 220 at Bangalore, ZAXIS 33U at Bangalore, Shinrai at Mangalore, TL 340H at Harapanhalli, Shinrai at Doddaballapur, ZAXIS 33U at Cochin and Trivandrum, Shinrai at Chitradurga, two ZAXIS 33U's at Ernakulam, ZAXIS 33U at Thrissur, EX 130 Super+ at Bijapur, ZAXIS 33U at Palakkad, EX 70 Super+ at Thrissur, EX 215 Super+ **Quarry** at **Tumkur.** In partnership with **RECON Technologies,**

TL 340H and two Shinrai's were handed over at Hyderabad, Shinrai at Kollapur, Mahabubnagar, EX 215 Super+ Quarry at Medchal, ZAXIS 140H at Hyderabad, EX 215 Super+ Quarry at Hathnoora, Shinrai at Hyderabad, ZAXIS 370LCM at Parigi, Shinrai at Miryalaguda, Shinrai to Bhongiri Municipality, three ZAXIS 220 LC at Hyderabad, EX 200 LC at Mahabubnagar. Shinrai was also handed over to the **Bollaram Municipality.** Hyderabad and at Mahabubnagar. One more Shinrai was handed over at Hyderabad too. ZAXIS 140 H and **ZAXIS 370 LCM** was handed over at **Hyderabad**. We handed over Shinrai at H B Halli, Gulbarga, Kottayam, Bellary, Nagamangala, ZAXIS 33 U at Pathanamthitta Perunthalmanna. Kollam and Palakkad, Two ZAXIS 33U's at Kasargod, ZAXIS 80 at Calicut, ZAXIS 220 at Idduki, EX 70 Super+ at **Udupi**; **ZAXIS 140H at Mangalore** and **Trivandrum**; ZAXIS 220GI at Kolar and Kasargod, ZAXIS 80 GI at Trivandrum, ZAXIS 140H and ZAXIS 33U at Thrissur; EX 130 Super+ and ZAXIS 33U at Idukki; ZAXIS 140H at Davangere; ZAXIS 400MTH at Ilkal. Singrauli saw the handover of EX 215LC Quarry. Shinrai was handed over at Haldwani. EX 200LC Super+ was handed over at Uttarakhand.











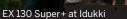














EX 130 Super+ at Bijapur







EX 215 LC key handover at Singrauli





EX 215 Super+ Quarry at Medchal





Machine handover to Porbandar Nagarpalika





































































































































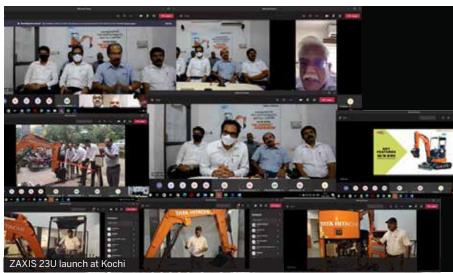








MACHINE LAUNCHES



In these trying times, where social distancing is the norm, we were proud to launch ZAXIS23U on a virtual platform at PSN Kochi to customers. EX1900-6 Face Shovel Inauguration and flag off ceremony took place at Northern Coalfields Ltd, Singrauli.

ZAXIS23U was launched and displayed at Ajmer and Udaipur (in partnership





with TASS Technical Services).







OTHERS



- **Vishwakarma Puja** was held at the Nagpur regional office and the Raipur regional office.
- With the objective to promote the culture of sharing
 of knowledge and improvements across the
 manufacturing system including our key vendors,
 we have introduced 'Yokoten' newsletter a quarterly
 publication administered by Quality Planning section.
 The third edition of the same was released this quarter.
- A Shinrai stand was put up at Sarjapur, Bangalore the objective being to ensure visibility of Shinrai.
- PSN Cochin and Branch team celebrated
 Onam in the office.
- Ganesh Puja celebrated at the Nagpur office.













PLANT NEWS

DHARWAD





- Labour and Sugar Minister Mr. Shivaram Hebbar visited our plant.
- Six personnel of Karnataka State Reserve Police, Belagavai Battalion underwent a Machine Operation
 Training Program at our Operator Training Centre.
- JeevaRaksha Basic Care and Life Support Training
 Programme A BCLS course was held at the plant and covered case scenario discussions and skills based sessions and provided a comprehensive strategy to deal with common emergencies including Covid-19.

Twenty five candidates participated from the plant.

- Product knowledge training program for TS grade women employees was organized for TS grade women employees at Operator Training Centre.
- Fun at work: A LIVE virtual get together of our employees was organized at the plant to combat the pandemic blues. A total of 90 employees attended it over Microsoft Teams.







KHARAGPUR

- First VIRTUAL get-together 150 employees attended the same along with their family members and the event was recorded over MS Teams.
- Independence Day was celebrated at the plant.
 Mr. M. Ravi Kumar, DGM Production, unfurled the National flag along with the plant security force and the employees staying in the town.
- MD visited the plant and met the employees
 from all the area from the plant. He also met the
 members of Employee Engagement committee along
 with Plant Head and Production Heads and apprised
 every one of the positive market scenario ahead.
- Vishwakarma Puja was held in various shops.
 The employees arranged the puja after cleaning and preparing the machines for the ceremony.
- Mr. Arup Mukherjee, Plant Head met with Kharagpur MLA along with Mr. Sanjay Singh, Dy. GM - Admin, Kharagpur Plant. The MLA requested for support of PPEs for the local villagers staying in the locality.
- Sub Divisional Officer (SDO, Kharagpur),
 Mr. Vaibhav Chaudhary, IAS visited Kharagpur Plant in August 2020 along with his spouse.

- Admin and CSR team met Chief Medical Superintendent (CMS) at Divisional Hospital Kharagpur to strengthen ties with local medical facilities during the spread of COVID-19.
- On Independence Day Jambandi Primary school invited us to celebrate the day with them. Mr. Amit Thakur, DM - IR attended flag hoisting ceremony with the children and staff.
- Mr. Chandan Ghosh, an Operator in our Excavator
 Assembly shop and a member of Engagement
 Committee had adopted an abandoned girl child long
 back and had kept her as his family member.
 The child, Ms. Jhuma Naik joined his family at the age
 of 5 years and she is 18 years old now. In July
 Mr. Chandan Ghosh and his family organized marriage
 ceremony of the girl and got Ms. Jhuma married to
 Mr. Sabuj Giri of Chandanpur.



















PARTS MELAS

A Parts mela was organized at Chitrakoot and at Hooghly in West Bengal. ES Infraserve
Pvt Ltd set up Parts Mela counters at every branch office and introduced attractive schemes on parts purchase. Suryakiran Earth Movers held a parts mela at Bilaspur. G D Motors held a parts mela at Rani,
Mirza. SS Excavation held



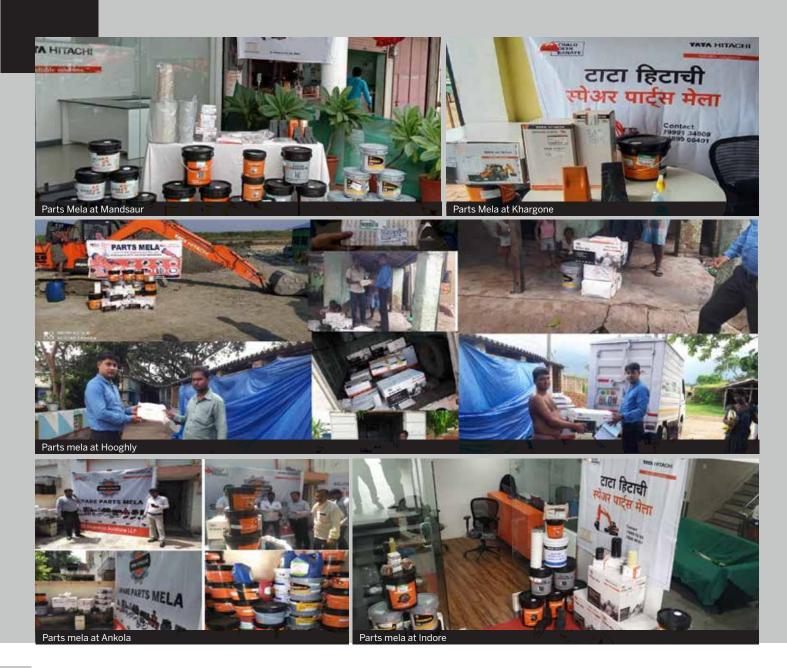




a parts mela at Ankola.







ROADSHOWS



SERVICE CAMPAIGNS

 PSN-Hubli organized the Shinrai Village Campaign at Haveri.

Service Camp organised by Pawansut Earthmovers

- PSN Bangalore organized a Service campaign and Operator training at Chamrajnagar.
- Swift Construction Expert conducted service campaigns in Kanpur.
- Pawansut Earthmovers conducted a service camp at Obra, Sonebhadra.



TRAINING

on Shinrai.

- Team Hubli organized training session on Operation and Maintenance Instructions to Karnataka State Reserve Police, Belgaum.
- PSN Bangalore team organized ZAXIS 220GI Operator training at customer site.
- The **Hubli Branch Team** organized a training for Karnataka State Reserve Police personnel
- PSN-Bangalore team Conducted site training at M/S Amrutha Constructions.
- An operator training program was conducted at Aurangabad.
- · A customer staff training on TL 340 H was held by the Jabalpur branch.
- The Nellore branch conducted two operator training programs this quarter.
- Operator training was held at **Haldwani.**







Training to Karnataka State Reserve Police personnel on Shinra



Site training for operators at Amrutha Constructions











USED EQUIPMENT

PSN Kochi handed over the **EX70 Tata Hitachi Value Plus certified machine** to the customer.

EX 70 Super Tata Hitachi Value Plus certified machine was handed over by **M/s PSE Kolkata** to a customer in Andamans – this machine will be transported by sea.



TATA HITACHI

Reliable solutions

Registered Office: Jubilee Building, 45 Museum Road, Bangalore - 560 025

www.tatahitachi.co.in